



**Springfield**

Medical Care Systems, Inc.

*Where People Come First*



**Springfield Hospital**

SPRINGFIELD MEDICAL CARE SYSTEMS

*Where People Come First*

# Community Health Needs Assessment 2019-20 Implementation Plan

Springfield Medical Care Systems & Springfield Hospital

Board of Directors Meeting, January 14, 2020

(SMCS and SH Board of Directors approved 1-14-20)

# CHNA Priority Areas

The 2019 Community Health Needs Assessment identified 4 priority areas:

- Dental Care/Oral Health
- Substance Use Disorder
- Mental Health
- Affordable Health Care

# Springfield HSA Community Collaborative

- The Springfield HSA Community Collaborative participated in the planning and implementation of the 2019 CHNA
- Established with the purpose to “discuss and to make decisions at the community level to work towards the goal of health and well-being for those in our community” the CC has participation from more than 20 organizations
- The CC has 9 workgroups addressing specific areas and goals to improve the health and wellbeing of the population across the HSA
- These workgroups reviewed the findings of the CHNA and identified strategies and activities to address the priority areas

# Dental Care/ Oral Health

## **Strategy 1**

- Expand access to oral health services to children (ages 0-18) in SMCS service area

## **Activities**

- make dental hygienist available for dental education, dental screening and hygiene services to elementary, middle and high schools within the SMCS service area
- secure grant funding to support dental hygiene services to maximize availability
- make referrals for follow up dental care for children seen by hygienist
- increase capacity of dental clinics to accommodate referrals of children seen by hygienist

# Dental/ Oral Health

## Strategy 2

- Expand access to dental care for adults (ages 19-99) in HSA

### Activities:

- Add two operatories to FQHC dental clinic site(s) to expand capacity of existing dental staff
- Equip operatories at FQHC dental service sites
- Add appointment times available for both hygiene and dental exams, procedures
- Evaluate need for dental outreach to senior service centers (housing, adult day, Skilled Nursing Facilities (SNFs))
- Identify and/or seek sources of financial assistance for dentures
- Make OB/GYN providers, WIC providers aware of financial assistance (i.e. Medicaid) for dental services (including dentures) available to pregnant women
- Evaluate access to oral surgery for Medicaid and/or financial assistance recipients served by SMCS

# Substance Use

## **Strategy 1**

- Expand outreach to individuals presenting with substance use

## **Activities**

- Implement “Outreach following Opioid Overdose” initiative in Springfield
- Institute immediate, on-site referral to Recovery Coach services in Springfield Hospital ED for anyone presenting with substance use disorder
- Implement SBINS screening at all primary care sites, with anyone positive for substance user receiving immediate referral

# Substance Use

## **Strategy 2**

- Provide treatment on-demand

## **Activities**

- Incorporate education on treatment options and workflows to all primary care and ED staff
- Initiate Rapid Access to Medically Assisted Treatment (MAT) in Springfield Hospital Emergency Department
- Provide on-site assessment for Intensive Outpatient Treatment
- Expand capacity to provide MAT within HSA with SMCS and other practices

# Mental Health

## **Strategy 1**

- Increase early identification of individuals who may benefit from mental health treatment

## **Activities**

- Implement Screening, Brief Intervention, Brief Treatment and Navigation to Services (SBINS) in all primary care practice sites
- Offer Mental Health First Aid trainings to practices and community partners
- Develop strategy to implement Zero Suicide initiative within HSA



# Mental Health

## **Strategy 2**

- Improve timely access to mental health services

## **Activities**

- Improve initiation of treatment time by 25%
- Offer Rapid Access Clinics in Springfield and Rockingham
- Complete two Plan, Do, Study, Act (PDSA) with aim of improved initiation of treatment following positive screening at SMCS primary care site

# Affordable Health Care

## **Strategy 1**

- Convene workgroup to develop strategies to improve access to primary care and specialty care

## **Activities**

- Invite representatives from practices, community partners and stakeholders to participate in workgroup
- Review data from CHNA and other sources to identify opportunities to improve access to primary care and specialty care
- Develop implementation plan with targets to improve identified baseline measures

# Plan Implementation

- The Springfield HSA Community Collaborative is guided by a charter and Steering Group which meets monthly
- Workgroups meet on a regular basis to develop strategy, coordinate activities and measure progress as defined by each group
- Progress is reviewed by the Steering Group and at quarterly meeting of the full collaborative and reported to the Vermont Blueprint for Health which provides support for CC operations