

North Star Health Name Change FAQs

What else has changed?

Nothing but the name! Our organization, Board of Directors, providers and staff, service locations, programs and services remain as they were.

Why did you change your name?

Springfield Medical Care Systems made sense when we were primarily based in Springfield and together in one company with Springfield Hospital. Today with locations in multiple towns and as an independent Federally Qualified Health Center (FQHC), it was time for a new name.

Why North Star Health?

Just as the North Star serves as a guiding light in our night sky, no matter where you are, our team of dedicated healthcare professionals are here to meet you where you're at and want to accompany and assist you to reach your health and wellness goals.

Is North Star Health part of another organization?

No. North Star Health is completely independent. We're locally owned and operated. Our staff are your friends and neighbors and our Board of Directors are all from among our patients.

Is North Star Health affiliated with Springfield Hospital?

North Star Health is an independent Federally Qualified Health Center (FQHC), commonly known as a community health center. We work closely with Springfield Hospital and with a wide range of community-based service providers to meet patients' needs and to coordinate care.

What are your service locations?

Our service sites remain the same: Charlestown Health Center in NH, Chester Dental Center, Edgar May Recreation Center, Ludlow Health Center, Ludlow Dental Center, Mountain Valley Health Center, North Star Vision, Rockingham Health Center, Springfield Health Center and four School-based Health Service sites in Vermont.

Will you accept checks written to Springfield Medical Care Systems?

Yes. North Star Health is our registered dba (doing business as) name; Springfield Medical Care Systems remains our corporate name. We will continue to accept payments made to either Springfield Medical Care Systems (SMCS) or North Star Health.

I have a contract with SMCS; do I need to update it with the new name?

No. North Star Health is our registered dba (doing business as) name; Springfield Medical Care Systems remains our corporate name, and all contracts or agreements using SMCS remain in full effect. When it is time to update or renew an agreement, we will add a reference to our DBA North Star Health.