



## FINANCIAL ASSISTANCE APPLICATION

North Star Health (NSH) is a non-profit healthcare corporation serving portions of Windsor, Windham and Bennington Counties, Vermont and portions of Sullivan and Cheshire Counties, New Hampshire. NSH operates the Community Health Center (CHC) network which provides primary and preventative care at community health center locations dispersed throughout the service area.

NSH is committed to meeting the needs of the residents of its defined service area by offering a sliding fee scale to all income-eligible uninsured or underinsured patients based on annual household income; and will provide, without discrimination, care for to individuals regardless of their eligibility to pay under the financial assistance policy.

NSH offers a Financial Assistance Program (FAP) to reduce the burden of medical expenses for patients who demonstrate financial need. The FAP provides discounted care based upon family income in relation to Federal Poverty Level guidelines.

This financial assistance application is for services provided and billed by NSH. If you are declared eligible for financial assistance, in most cases your eligibility will be in effect for one year. It is your responsibility to notify NSH of any bills that you receive from the date of your completed application and the date you are notified of approval.

### PLEASE NOTE:

For your application to be considered for financial aid, you must submit all documentation requested within 30 (thirty) days of the receipt of the application. Correctly filling out the application is not a guarantee of financial aid.

### WE REQUIRE ALL OF THE FOLLOWING INFORMATION TO COMPLETE YOUR APPLICATION.

A complete copy of your most recent income tax return or other tax return on which you are claimed as a dependent. If you own a business, business taxes and the last three consecutive months ledgers. Please be sure to include a copy of your schedule C.

A copy of one month's recent pay stubs for all employers.

A statement of unemployment benefits for all household members receiving benefits.

A statement of any cash assistance from the State in which you live.

A statement of Social Security benefits for all household members receiving benefits.

A Workers Compensation Benefit statement.

The patient and/or guarantor are encouraged to maintain coverage through VT or NH Medicaid.

NSH requires two recent, consecutive monthly bank statements for each account held by a person applying on the application (savings, checking, etc.)

**You must sign your application.**



## FINANCIAL ASSISTANCE NOTICE

**Listed below are services that ARE and ARE NOT covered by our Financial Assistance Program.**

**\*\*\* Please read this letter carefully \*\*\***

### **COVERED SERVICES**

North Star Health's (NSH) financial assistance is only for services billed by NSH and applies only to medically necessary services. Patients are encouraged to inquire prior to having medical treatment as to whether or not the service is covered by the financial assistance policy.

### **SERVICE AREA ELIGIBILITY**

There is no residency requirement for medical services provided by North Star Health's Community Health Center Network (CHC), including dental and ophthalmology.

In order to be eligible for financial assistance for the 340B prescription drug program through NSH, applicants must have selected the CHC as their primary care provider or reside in one of the following Vermont towns: Andover, Athens, Baltimore, Cavendish, Chester, Grafton, Jamaica, Landgrove, Londonderry, Ludlow, Mt. Holly, Peru, Plymouth, Reading, Rockingham (Bellows Falls), Springfield, Stratton, W.Windsor, Weathersfield, Westminster, Weston, and Windham or NH towns of Acworth, Alstead, Charlestown, Langdon, and Walpole.

If you need help completing the financial assistance application, or your application for Vermont/NH Medicaid included in this packet, please call 802-885-1616. It is always best to call prior to submitting your application.

### **SERVICES NOT COVERED**

Services excluded under our Financial Assistance Program for North Star Health are as follows:

**Prescription eyewear is not covered.**

**Services provided by hospitals or other healthcare providers that are not owned by North Star Health.**

Example: Springfield Hospital, Brattleboro Obstetrics & Gynecology, anesthesia providers, Cheshire Medical Center (cytology), Rutland Regional Medical Center or University of Vermont (pathology), and Dartmouth Hitchcock (radiology services). Should you receive a bill from other healthcare providers, please call them and inquire about their programs.

**Missed appointments.** Please note financial assistance does not apply for 'no shows' appointments.

### **QUESTIONS**

If you have a question about covered services, please contact: **Valley Health Connections, 368 River Street, Springfield, VT 05156 Phone 802-885-1616; or Patient Business Services, 100 River Street, Springfield, VT 05156 Phone: 802-886-8950.**



FINANCIAL ASSISTANCE APPLICATION

Please attach all income verification and send the application to:

Valley Health Connections
368 River Street, Springfield, VT 05156
Phone: 802-885-1616 Fax: 802-885-3324

This application is intended to provide North Star Health with information concerning your financial status. It will be used to determine your eligibility for financial assistance.

You must sign the last page

Please print:

Patient Name

DOB
Social Security Number
or PO Box
City
State
Zip
Home Phone
Cell
Work
Please circle the kind of insurance you have: Commercial Medicare Medicaid None
Primary Care Provider

Number of persons living in household

Please list all names of household residents and dependents, including DOB:

(attach additional paper for dependents if needed.)

If anyone listed below is also applying for financial assistance, please circle yes or no. (If applying, please provide SS #.)

Table with 5 columns: Name, Social Security #, Relationship, DOB, Applying (Y/N)

Please provide financial information for those in the categories below:

- Yourself (If you are 18 or older and are claimed on your parent's federal income tax return, you should submit your parent's proof of income).
Your spouse, civil union partner, or parent of your minor child living with you.
Your children who are claimed on your most recent Federal Tax Return.

Food Stamps/Subsidy: Do you receive Food Stamps? Yes No Housing Subsidy? Yes No

Employment: Are you presently employed? Yes No

Total Current Gross Monthly Income: (Please include spouse and children's social security income.)

Salary/Wages Interest Dividends
Social Security Retirement Worker's Compensation
Supplemental Social Security (SSI) Veteran's Benefits
Social Security Disability (SSDI) Pension/Retirement
Unemployment Self Employment/Farm Income
Alimony/Child Support Rental Income
Other: Please specify

Monthly Total Annual Adjusted Gross Income from previous year tax return

Please complete the following:

**Signature is required at the bottom of this page.**

<b>ASSETS (Items you own)</b>	<b>Name of Bank</b>	<b>Balance</b>
Checking		
Savings		
Stocks/Bonds/Investments		
IRAs		
Other (Example: Certificate of Deposit)		
<b>TOTAL</b>		

<b>DEBTS (living expenses)</b>	<b>Creditor Name</b>	<b>Monthly Payment</b>	<b># of Months Past Due</b>
Rent			
Mortgage			
Mortgage			
Insurance			
Real Estate Taxes			
Auto Loan			
Alimony			
Spousal Support			
Child Support			
Electric			
Fuel			
Medical			
Physicians			
Telephone			
Credit Card			
Credit Card			
Other			
Other			
<b>TOTAL</b>			

I certify that the information I have provided to determine eligibility is true and correct. I hereby authorize North Star Health to verify my past and present employment and earnings records. The information obtained is to be used in processing my application for financial assistance.

\_\_\_\_\_  
Signature of Applicant

\_\_\_\_\_  
Date

\_\_\_\_\_  
Name (Please print)